

Youth Services Survey for Families (YSS-F) - Superior Region

Total Number of RECEIVED Superior Region Surveys

SurveyPeriod	Frequency
November 2005	892
May 2006	1120
November 2006	1020

Total Number of COMPLETED Superior Region Surveys

SurveyPeriod	Frequency
November 2005	796
May 2006	984
November 2006	933

Gender

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	Female	321	40.5
		Male	471	59.5
		Total	792	100.0
	Missing		4	
	Total		796	
May 2006	Valid	Female	404	41.1
		Male	579	58.9
		Total	983	100.0
	Missing		1	
	Total		984	
November 2006	Valid	Female	386	41.6
		Male	541	58.4
		Total	927	100.0
	Missing		6	
	Total		933	

Ethnicity

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	African American	13	1.7
		Asian/Pacific Islander	2	.3
		Hispanic	125	16.0
		Native American	30	3.8
		White	506	64.9
		Other	10	1.3
		More than 1 race	94	12.1
		Total	780	100.0
	Missing		16	
	Total		796	
May 2006	Valid	African American	21	2.2
		Asian/Pacific Islander	6	.6
		Hispanic	166	17.2
		Native American	37	3.8
		White	637	65.9
		Other	8	.8
		More than 1 race	91	9.4
		Total	966	100.0
	Missing		18	
	Total		984	
November 2006	Valid	African American	22	2.5
		Asian/Pacific Islander	3	.3
		Hispanic	174	19.4
		Native American	30	3.4
		White	571	63.8
		Other	7	.8
		More than 1 race	88	9.8
		Total	895	100.0
	Missing		38	
	Total		933	

Age Category

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	Less than 5 years old	37	4.7
		5 - 8 years old	172	21.7
		9 - 12 years old	269	34.0
		13 - 14 years old	133	16.8
		15 - 17 years old	167	21.1
		18 - 21years old	11	1.4
		22 years or older	2	.3
		Total	791	100.0
	Missing		5	
	Total		796	
May 2006	Valid	Less than 5 years old	41	4.2
		5 - 8 years old	264	27.0
		9 - 12 years old	344	35.1
		13 - 14 years old	144	14.7
		15 - 17 years old	174	17.8
		18 - 21years old	9	.9
		22 years or older	3	.3
		Total	979	100.0
	Missing		5	
	Total		984	
November 2006	Valid	Less than 5 years old	43	4.6
		5 - 8 years old	267	28.8
		9 - 12 years old	333	35.9
		13 - 14 years old	142	15.3
		15 - 17 years old	130	14.0
		18 - 21years old	3	.3
		22 years or older	10	1.1
		Total	928	100.0
	Missing		5	
	Total		933	

Service-Related Data

How long has your child received services here?

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	This is my first visit here	17	2.9
		> 1 visit, but < one month	34	5.8
		1 to 2 months	74	12.5
		3 to 5 months	113	19.2
		6 months to 1 year	130	22.0
		More than 1 year	222	37.6
		Total	590	100.0
	Missing		206	
Total			796	
May 2006	Valid	This is my first visit here	29	3.8
		> 1 visit, but < one month	41	5.4
		1 to 2 months	92	12.2
		3 to 5 months	145	19.2
		6 months to 1 year	176	23.3
		More than 1 year	272	36.0
		Total	755	100.0
	Missing		229	
Total			984	
November 2006	Valid	This is my first visit here	17	2.4
		> 1 visit, but < one month	54	7.6
		1 to 2 months	109	15.4
		3 to 5 months	122	17.2
		6 months to 1 year	173	24.4
		More than 1 year	235	33.1
		Total	710	100.0
	Missing		223	
Total			933	

Were the services your child received provided in the language he / she preferred?

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	4	.5
		Yes	744	99.5
		Total	748	100.0
	Missing	Unknown	48	
	Total		796	
May 2006	Valid	No	5	.5
		Yes	922	99.5
		Total	927	100.0
	Missing	Unknown	57	
	Total		984	
November 2006	Valid	No	11	1.3
		Yes	856	98.7
		Total	867	100.0
	Missing	Unknown	66	
	Total		933	

Was written information (e.g., brochures describing available services, your rights as a consumer, and mental health education materials) available to you in the language you prefer?

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	12	1.6
		Yes	733	98.4
		Total	745	100.0
	Missing	Unknown	51	
	Total		796	
May 2006	Valid	No	14	1.5
		Yes	908	98.5
		Total	922	100.0
	Missing	Unknown	62	
	Total		984	
November 2006	Valid	No	13	1.5
		Yes	860	98.5
		Total	873	100.0
	Missing	Unknown	60	
	Total		933	

Who helped in completing the Survey?

I did not need any help.

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	127	16.0
		Yes	669	84.0
		Total	796	100.0
May 2006	Valid	No	190	19.3
		Yes	794	80.7
		Total	984	100.0
November 2006	Valid	No	226	24.2
		Yes	707	75.8
		Total	933	100.0

A mental health advocate / volunteer helped me.

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	791	99.4
		Yes	5	.6
		Total	796	100.0
May 2006	Valid	No	975	99.1
		Yes	9	.9
		Total	984	100.0
November 2006	Valid	No	922	98.8
		Yes	11	1.2
		Total	933	100.0

Another mental health consumer helped me.

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	796	100.0
May 2006	Valid	No	982	99.8
		Yes	2	.2
		Total	984	100.0
November 2006	Valid	No	931	99.8
		Yes	2	.2
		Total	933	100.0

A member of my family helped me.

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	774	97.2
		Yes	22	2.8
		Total	796	100.0
May 2006	Valid	No	956	97.2
		Yes	28	2.8
		Total	984	100.0
November 2006	Valid	No	911	97.6
		Yes	22	2.4
		Total	933	100.0

A professional interviewer helped me.

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	794	99.7
		Yes	2	.3
		Total	796	100.0
May 2006	Valid	No	983	99.9
		Yes	1	.1
		Total	984	100.0
November 2006	Valid	No	930	99.7
		Yes	3	.3
		Total	933	100.0

My clinician / case manager helped me.

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	751	94.3
		Yes	45	5.7
		Total	796	100.0
May 2006	Valid	No	966	98.2
		Yes	18	1.8
		Total	984	100.0
November 2006	Valid	No	893	95.7
		Yes	40	4.3
		Total	933	100.0

A staff member other than my clinician or case manager helped me.

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	792	99.5
		Yes	4	.5
		Total	796	100.0
May 2006	Valid	No	912	92.7
		Yes	72	7.3
		Total	984	100.0
November 2006	Valid	No	834	89.4
		Yes	99	10.6
		Total	933	100.0

Someone else helped me.

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No	783	98.4
		Yes	13	1.6
		Total	796	100.0
May 2006	Valid	No	970	98.6
		Yes	14	1.4
		Total	984	100.0
November 2006	Valid	No	924	99.0
		Yes	9	1.0
		Total	933	100.0

Language of instrument

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	English	782	98.2
		Spanish	14	1.8
		Total	796	100.0
May 2006	Valid	English	968	98.4
		Spanish	16	1.6
		Total	984	100.0
November 2006	Valid	English	911	97.6
		Spanish	21	2.3
		Chinese	1	.1
		Total	933	100.0

If the instrument is not completed, the PRIMARY reason must be indicated.

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	Refused	29	51.8
		Impairment	5	8.9
		Other	22	39.3
		Total	56	100.0
	Missing		40	
	Total		96	
May 2006	Valid	Refused	22	22.2
		Impairment	1	1.0
		Other	75	75.8
		Language	1	1.0
		Total	99	100.0
	Missing		37	
	Total		136	
November 2006	Valid	Refused	25	50.0
		Other	24	48.0
		Language	1	2.0
		Total	50	100.0
	Missing		37	
	Total		87	

Arrest Information

In the past MONTH, how many times was your child arrested for any crimes?

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	No arrests	723	96.8
		1 arrest	22	2.9
		2 arrests	1	.1
		4 or more arrests	1	.1
		Total	747	100.0
	Missing		49	
	Total		796	
May 2006	Valid	No arrests	908	97.8
		1 arrest	18	1.9
		2 arrests	2	.2
		Total	928	100.0
	Missing		56	
	Total		984	
November 2006	Valid	No arrests	867	98.3
		1 arrest	13	1.5
		2 arrests	1	.1
		4 or more arrests	1	.1
		Total	882	100.0
	Missing		51	
	Total		933	

School Attendance

How often was your child absent from school during the past MONTH?

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	1 day or less	429	57.0
		2 days	87	11.6
		3-5 days	101	13.4
		6-10 days	36	4.8
		More than 10 days	33	4.4
		Do not remember	23	3.1
		Not Applicable / Not In School	43	5.7
		Total	752	100.0
	Missing		44	
	Total		796	
May 2006	Valid	1 day or less	521	56.0
		2 days	127	13.7
		3-5 days	126	13.5
		6-10 days	37	4.0
		More than 10 days	23	2.5
		Do not remember	41	4.4
		Not Applicable / Not In School	55	5.9
		Total	930	100.0
	Missing		54	
	Total		984	
November 2006	Valid	1 day or less	506	57.9
		2 days	115	13.2
		3-5 days	111	12.7
		6-10 days	39	4.5
		More than 10 days	23	2.6
		Do not remember	28	3.2
		Not Applicable / Not In School	52	5.9
		Total	874	100.0
	Missing		59	
	Total		933	

Satisfaction with Services

Perception of Access to Services

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	Dissatisfied	8	1.0
		Somewhat Dissatisfied	25	3.2
		Neutral	86	11.0
		Satisfied	353	45.1
		Very Satisfied	310	39.6
		Total	782	100.0
	Missing		14	
Total			796	
May 2006	Valid	Dissatisfied	6	.6
		Somewhat Dissatisfied	35	3.6
		Neutral	106	11.0
		Satisfied	453	46.9
		Very Satisfied	365	37.8
		Total	965	100.0
	Missing		19	
Total			984	
November 2006	Valid	Dissatisfied	10	1.1
		Somewhat Dissatisfied	9	1.0
		Neutral	86	9.4
		Satisfied	468	51.3
		Very Satisfied	339	37.2
		Total	912	100.0
	Missing		21	
Total			933	

Perception of Cultural Sensitivity

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	Dissatisfied	3	.4
		Somewhat Dissatisfied	1	.1
		Neutral	28	4.1
		Satisfied	284	41.8
		Very Satisfied	363	53.5
		Total	679	100.0
	Missing		117	
Total			796	
May 2006	Valid	Dissatisfied	6	.7
		Somewhat Dissatisfied	2	.2
		Neutral	36	4.2
		Satisfied	421	49.6
		Very Satisfied	383	45.2
		Total	848	100.0
	Missing		136	
Total			984	
November 2006	Valid	Dissatisfied	4	.5
		Somewhat Dissatisfied	1	.1
		Neutral	25	3.1
		Satisfied	384	47.2
		Very Satisfied	400	49.1
		Total	814	100.0
	Missing		119	
Total			933	

Perception of Participation in Treatment Planning

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	Dissatisfied	4	.5
		Somewhat Dissatisfied	13	1.7
		Neutral	60	7.7
		Satisfied	396	51.1
		Very Satisfied	302	39.0
		Total	775	100.0
	Missing		21	
Total			796	
May 2006	Valid	Dissatisfied	10	1.0
		Somewhat Dissatisfied	23	2.4
		Neutral	79	8.2
		Satisfied	514	53.2
		Very Satisfied	340	35.2
		Total	966	100.0
	Missing		18	
Total			984	
November 2006	Valid	Dissatisfied	8	.9
		Somewhat Dissatisfied	14	1.5
		Neutral	84	9.2
		Satisfied	463	50.8
		Very Satisfied	343	37.6
		Total	912	100.0
	Missing		21	
Total			933	

Outcomes

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	Dissatisfied	8	1.0
		Somewhat Dissatisfied	56	7.3
		Neutral	223	29.0
		Satisfied	337	43.9
		Very Satisfied	144	18.8
		Total	768	100.0
	Missing		28	
Total			796	
May 2006	Valid	Dissatisfied	11	1.2
		Somewhat Dissatisfied	70	7.3
		Neutral	273	28.6
		Satisfied	451	47.3
		Very Satisfied	149	15.6
		Total	954	100.0
	Missing		30	
Total			984	
November 2006	Valid	Dissatisfied	13	1.4
		Somewhat Dissatisfied	53	5.8
		Neutral	292	32.2
		Satisfied	400	44.1
		Very Satisfied	149	16.4
		Total	907	100.0
	Missing		26	
Total			933	

General Satisfaction

SurveyPeriod			Frequency	Valid Percent
November 2005	Valid	Dissatisfied	3	.4
		Somewhat Dissatisfied	13	1.6
		Neutral	101	12.7
		Satisfied	372	46.7
		Very Satisfied	307	38.6
		Total	796	100.0
	Missing			
May 2006	Valid	Dissatisfied	9	.9
		Somewhat Dissatisfied	14	1.4
		Neutral	152	15.4
		Satisfied	495	50.3
		Very Satisfied	314	31.9
		Total	984	100.0
	Missing			
November 2006	Valid	Dissatisfied	7	.8
		Somewhat Dissatisfied	11	1.2
		Neutral	125	13.4
		Satisfied	445	47.7
		Very Satisfied	345	37.0
		Total	933	100.0
	Missing			

Descriptive Statistics for Satisfaction with Services

SurveyPeriod		N	Minimum	Maximum	Mean	Std. Deviation
November 2005	Average: Perception of Access to Services	782	1.00	5.00	4.2884	.76304
	Average: Perception of Cultural Sensitivity	679	1.00	5.00	4.5031	.57620
	Average: Outcomes	775	1.00	5.00	4.2647	.67026
	Average: Perception of Participation in Treatment Planning	768	1.00	5.00	3.7666	.82406
	Average: General Satisfaction	796	1.00	5.00	4.2703	.67624
	Valid N (listwise)	632				
May 2006	Average: Perception of Access to Services	965	1.00	5.00	4.2684	.74809
	Average: Perception of Cultural Sensitivity	848	1.00	5.00	4.4213	.60166
	Average: Outcomes	966	1.00	5.00	4.1984	.71179
	Average: Perception of Participation in Treatment Planning	954	1.00	5.00	3.7314	.80685
	Average: General Satisfaction	984	1.00	5.00	4.1543	.70740
	Valid N (listwise)	802				
November 2006	Average: Perception of Access to Services	912	1.00	5.00	4.3098	.69674
	Average: Perception of Cultural Sensitivity	814	1.00	5.00	4.4772	.56253
	Average: Outcomes	912	1.00	5.00	4.2383	.70042
	Average: Perception of Participation in Treatment Planning	907	1.00	5.00	3.7214	.81240
	Average: General Satisfaction	933	1.00	5.00	4.2244	.69889
	Valid N (listwise)	767				